

Debit Deals - Frequently Asked Questions

Inside of Online Banking, you will now find Debit Deals! Debit Deals earns you cash back, just by using your debit card! Below you will find answers to questions you may have.

Q: What are Debit Deals?

Debit Deals earn you cash back at retailers you already know and love.

- **Click** - Simply click to **activate** the deal in Online Banking!
- **Shop** - Visit the retailers you've selected and make a purchase using your debit card.
- **Cash back!** - Shop this month and you will receive cash back next month!



*Debit Deals are submitted by retailers and are based on your purchases.

Q: How do I activate my Debit Deals?

Simply **click** on the deal in Online Banking to activate!

Q: When will I receive my cash back?

Shop this month and your checking account will be automatically credited the next month. You will be able to see it in the transaction history in Online Banking!

Date	Description	Deposit	Withdrawal	Balance
06/29/2015	Cash Back Monthly Rewards / Direct Deposit	\$1.59		\$203.11

Q: Why am I receiving rewards from places I don't shop?

Your Debit Deals are submitted by retailers to compete for your business!

Q: Does this mean the credit union is monitoring my accounts?

Consumers Credit Union is not monitoring your accounts for Debit Deals. Transactions are systematically analyzed to offer rewards that benefit you!

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Q: When will my activated deal move to the redeemed category?

The activated deal will move to the redeemed category within 24 hours of the qualifying transaction posting to the checking account.

Q: Why didn't I receive a reward?

Debit Deals must be activated prior to the purchase taking place. Your account will be credited within 60 days of the purchase.

Click on the **Rewards Earned** tab to see when you activated a deal and when it will be deposited in your account.

Recent Offers	Expired Offers	Rewards Earned	Total Earned
To be deposited in July 2015			\$0.45
▶ Starbucks(R)	Activated: 6/4/2015	Redeemed: 6/23/2015	\$0.45

If activation has taken place and you have not received credit at the end of 60 days, please contact us at **800.991.2221** and we will be happy to assist you.

Q: Is there a maximum amount of deals I can use?

No, there is no maximum amount! Use as many as you would like!

Q: I use ApplePay. Will Debit Deals work for me?

Yes! You can use ApplePay and still receive the credit to your checking account for the deals offered in Online Banking!